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Michael Chandler

Feb 26, 2019

Subject: Petition Against the Duke Energy Rate Increase

Dear Commissioners:

As a Duke Energy electric customer, I encourage you to closely examine the Duke Energy electric rate proposal (2018-319-e) when it comes before you, Specifically, I am concerned that:

Duke Energy's proposal to increase the basic facilities charge, a fixed cost from \$8.29 to over \$28. This would make this mandatory fee one of the highest in the country and much higher than the other investor-owned utility in South Carolina which recently lowered its fixed cost.

The increase in this mandatory fee takes away customer control over my energy bill robs me of the full benefit of energy conservation efforts. It is important that you protect older consumers who may live on a fixed income.

Families of fixed income and low income see little to no change in services reflective of this extremely high rate increase. This area of families is adversely affected by these proposed rate hikes. Anytime there is a disruption of service there are no billing credits- only "we are sorry for the inconvenience we may have caused you". I vote NO to the rate hike request.

Sincerely,
Michael Chandler

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